

MINUTES OF THE DAVIESS COUNTY PUBLIC LIBRARY DISTRICT
BOARD OF TRUSTEES SPECIAL MEETING

May 2, 2019

Members Present: Rodney Ellis
Jim Kuhlman
Susan Gesser

Members Absent: Michelle Drake
Beena Vora

Others Present: Erin Waller, Director
Debbie Young, Business Manager
Jacob Mulliken, Reporter - Messenger-Inquirer
Alicia Harrington, DCPL Collection Development Manager
Brian Lashbrook, DCPL Computer Services Manager
Irene Hatcher, Guest

The meeting was called to order by Secretary Jim Kuhlman at 5:05 p.m.

Jim Kuhlman called for New Business – Ransomware Issues. Erin Waller discussed with the Board that on Sunday morning it was discovered that the Library's computers were attacked by Ransomware, which encrypted the Library's server files. The ransom was 6 Bitcoins which was the equivalent of a little over \$30,000. The Library did not pay the ransom and is relying on backups to get back up and going. Mrs. Waller stressed there was no patron data accessed or stolen. Mrs. Waller discussed with the Board the need to remove fines and fees from all patron accounts that were under \$25. There was no way with restoring to a backup to know who had paid the fines. All older fees over \$25 were at the collection agency and those would be loaded back in the system. There was also a need to be closed for at least two days to get a full material inventory to get everything back in Polaris as well as setting up lost patron accounts. The Library would also like to do something for patrons like a free t-shirt, mug or similar item and that is being worked on now. The Board discussed all issues and asked questions of Mrs. Waller, Mrs. Harrington and Mr. Lashbrook. Mrs. Waller asked if there were any additional questions and Mrs. Irene Hatcher asked if she could ask a question at this point. Mr. Kuhlman acknowledged Mrs. Hatcher and told her to ask her question. Mrs. Hatcher asked why the backup was over a year old. Mr. Lashbrook answered that it was because the Ransomware corrupted and encrypted the data, which included the backups and it was necessary to go further back to get a full backup to restore.

With no further questions, Jim Kuhlman made a motion to forgive past fines and fees prior to and up to May 31, 2019 under \$25. This would not include fines and fees that were already turned over to the collection agency. Susan Gesser seconded and the motion carried unanimously.

Susan Gesser made a motion to allow the Library to be closed to the public sometime soon at the discretion of Erin Waller up to 3 days to get materials and patron accounts updated. Jim Kuhlman seconded and the motion carried unanimously.

Jim Kuhlman called for Public Comment. Mrs. Hatcher indicated she did not have any additional questions.

Having no further business to come before the Board, the meeting was adjourned at 5:56 p.m. The next meeting of the Daviess County Public Library Board of Trustees will be on Wednesday, May 15, 2019 at 5:00 p.m. in the Library Board Room.

Michelle Drake